



# Maxis Own Built - Business Fibre Registration Form



## F. Unified Communications (Microsoft Teams)

Teams Calling Package	<b>Corporate / Government</b> Quantity of Package required: _____ Background Info: <input type="checkbox"/> Existing O365 E5 (Maxis) <input type="checkbox"/> Existing O365 E5 (Non Maxis)	<input type="checkbox"/> CLIP on Pilot Pilot Number: _____  Number Range: _____  <input type="checkbox"/> Enable IDD calls
	<b>Education</b> Quantity of Package required: _____ Background Info: <input type="checkbox"/> Existing O365 A5 (Maxis) <input type="checkbox"/> Existing O365 A5 (Non-Maxis)	
Teams Phone System Package	<b>Corporate / Government</b> Quantity of Package required: _____ Background Info: <input type="checkbox"/> Existing O365 E1/E3 (Maxis) <input type="checkbox"/> Existing O365 E1/E3 (Non-Maxis)	
	<b>Education</b> Quantity of Package required: _____ Background Info: <input type="checkbox"/> Existing O365 A1/A3 (Maxis) <input type="checkbox"/> Existing O365 A1/A3 (Non-Maxis)	
Teams Collaboration Package	<b>Corporate / Government</b> Quantity of Package required: _____	
Office 365 Partnership	<b>Corporate / Government</b> <input type="checkbox"/> Office 365 E1. 1 license required. <input type="checkbox"/> Office 365 A1. 1 license required. Note: Additional E1 or A1 license for federation is required if existing O365 tenant is Non-Maxis.	
Domain	Please select: <input type="checkbox"/> .com + RM5/mth <input type="checkbox"/> .com.my + RM7/mth <input type="checkbox"/> .my + RM10/mth	
Office 365	<b>Corporate / Government</b> <input type="checkbox"/> Office 365 E1. Quantity required: _____ <input type="checkbox"/> Office 365 E3. Quantity required: _____ <input type="checkbox"/> Office 365 E5. Quantity required: _____	
	<b>Education</b> <input type="checkbox"/> Office 365 A1. Quantity required: _____ <input type="checkbox"/> Office 365 A3. Quantity required: _____ <input type="checkbox"/> Office 365 A5. Quantity required: _____	

- If have existing company domain name, please specify: \_\_\_\_\_
- Customer's own Domain Name Server (if any): \_\_\_\_\_
- Customer's Microsoft Office 365 Admin Contact person name: \_\_\_\_\_
- Customer's Microsoft Office 365 Admin PIC Email address: \_\_\_\_\_
- Customer's Microsoft Office 365 Admin Contact person telephone number: \_\_\_\_\_

Customers who has existing Microsoft Office 365 E1, E3, E5, A1, A3 or A5 license that was purchased from Microsoft directly or other vendor previously, Customer must to:

- Click and accept the reseller relationship link from Maxis.
- Purchase 1 additional Microsoft Office E1 license to federate their existing tenant with Maxis.

Note:

- By default CLIP on extension will be provisioned. If you required CLIP on Pilot feature, please tick 'CLIP on Pilot' and fill up the Pilot number in above section.
- By default IDD calls will be disabled. If you required this feature, please tick 'Enable IDD calls' in the above section. If you require only specific users to have IDD calls please specify the users & DID number.

## G. Value Added Service Add-On Solutions

Cloud and Email Storage	Please select: <input type="checkbox"/> Cloud & Email Storage RM22/user per mth No of user(s): _____ Please select domain: <input type="checkbox"/> .com + RM5/mth <input type="checkbox"/> .com.my + RM7/mth <input type="checkbox"/> .my + RM10/mth State your preferred domain name for your company (If not using your current domain). The maximum number of characters you can have for your domain is up to 18 alphanumeric characters. In the event that all 3 domain names are not available, Maxis will notify you via email. 1 <sup>st</sup> Preference <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> 2 <sup>nd</sup> Preference <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> 3 <sup>rd</sup> Preference <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Remarks: _____		
Managed WiFi	Please select: <input type="checkbox"/> RM80/mth *Note: Managed WiFi comes with ONE unit of Access Point. Additional units of Access Points can be purchasable below.		
Maxis Managed Cloud Firewall <small>*Only required if Cloud Firewall is tying to an existing Biz Fibre service. Leave blank if new service. Applicable only for Dynamic IP</small>	Item 1	<input type="checkbox"/> Cloud Firewall 39 RM39/month <input type="checkbox"/> Cloud Firewall 79 RM79/month <input type="checkbox"/> Cloud Firewall 129 RM129/month	Modem ID* Please specify _____ Add-On <input type="checkbox"/> Managed Firewall Rules RM129/month
	Item 2	<input type="checkbox"/> Cloud Firewall 39 RM39/month <input type="checkbox"/> Cloud Firewall 79 RM79/month <input type="checkbox"/> Cloud Firewall 129 RM129/month	Modem ID* Please specify _____ Add-On <input type="checkbox"/> Managed Firewall Rules RM129/month
	Item 3	<input type="checkbox"/> Cloud Firewall 39 RM39/month <input type="checkbox"/> Cloud Firewall 79 RM79/month <input type="checkbox"/> Cloud Firewall 129 RM129/month	Modem ID* Please specify _____ Add-On <input type="checkbox"/> Managed Firewall Rules RM129/month
Internet Security	Please select domain: <input checked="" type="checkbox"/> Basic Policy <input type="checkbox"/> Advanced Policy <input type="checkbox"/> Professional Policy		

## H. Add-On Devices

Access Points	Please select: <input type="checkbox"/> Quantity _____ @ RM80/mth, per device	
WiFi Mesh	Please select: <input type="checkbox"/> Quantity _____ @ RM12.50/mth, per device	* Note: WiFi Mesh Add On is for existing Maxis Business Fibre customers only. For new registration, Maxpert will advise if additional WiFi Meshes are required during the Maxis Business Fibre installation

# Maxis Own Built - Business Fibre Registration Form

## I. Voice Service Class of Service (COS) Privileges

COS ID	Please tick	COS ID	Please tick	COS ID	Please tick	COS ID	Please tick	COS ID	Please tick
1. Allowed Unrestricted Calls - Default		2. Bar IDD only		3. Bar IDD and 600 only		4. Bar IDD Nat 600 Mobile		5. Bar 600 only	

### Unlimited Basic Package

No	Business Voice Numbers	Package	Name (first name, last name)	Mobile	Email	COS	Domain Name
1.		Voice Connect <input type="checkbox"/> RM10/month <input type="checkbox"/> Free with 100Mbps plan <input type="checkbox"/> Free with 300Mbps plan <input type="checkbox"/> Free with 500Mbps plan <input type="checkbox"/> Free with 800Mbps plan					

### Hosted Voice Package

No	Business Voice Numbers	Voice Connect app (RM5/line/month) (Please tick ✓)	Professional Pack (RM10/line/month) (Please tick ✓)	Name (first name, last name)	Mobile	Email	COS	Domain Name
1.	<input type="checkbox"/> Pilot							
2.	<input type="checkbox"/> Hunting (remaining lines)							
3.								
4.								
5.								
6.								
7.								
8.								

Please attach list if number of row is insufficient. The username is by default the phone number. It may vary depending on Maxis Internal instructions. To change your username details, please submit the Letter of Request (LOR) with the amendments.

- Note:
- 100/300/500/800 Mbps by default comes with unlimited calls for 1 single line/1 number with no features, only incoming and outgoing calls.
  - The maximum quantity of Voice Connect lines supported is up to 60 lines per Maxis Business Fibre.
  - Unlimited calls for the single line is to be surrendered if you subscribe for additional lines, this applies to 30/100/500/800 Mbps with Hosted Voice Solution (5 or 9 BVC lines).
  - The existing "unlimited calls" line has no features (e.g. Pilot Hunting features are not allowed).
  - You are not allowed to downgrade or reduce the quantity of Voice Connect lines offered in the above packages. E.g. if you subscribe to Maxis Business Fibre 500 Mbps that comes with 5 lines, you are not allowed to terminate 2 out of the 5 lines. Any termination would be terminating all 5 lines.
  - If you are already subscribed to Maxis Business Fibre 30 Mbps or 100 Mbps, to upgrade to Maxis Business Fibre 300/500/800 Mbps, you must subscribe to a new plan for twenty four (24) months.
  - You may connect a credit card terminal to the ATA. The credit card terminal has to be connected to an individual line and port without sharing. You are not allowed to use a splitter to share the credit card terminal with the DECT or analogue phone.
  - You may subscribe for more Maxis Business Voice Connect lines on Business Fibre Internet. However, the unlimited talk time on the single line in the Business fibre Internet will cease and free on-net and shareable minutes for off-net calls will be offered on any lines subscribed. Shareable minutes for off-net calls will be offered on any lines subscribed (excluding video calls, calls to special numbers, and calls to 1300/1800/1600/121 numbers & IDD calls).
  - The Wireless Backup Internet is meant to provide normal Internet browsing experience and usage of a minimum of one (1) Maxis Business Voice line in which the quality of the line is provided on a best-effort basis without any service level assurance.
  - All Maxis Business Voice Connect lines in the Business Fibre Internet must be within the same premise.
  - Any internal & external (vertical and horizontal) cabling will be borne by you.
  - You must subscribe to Maxis Business Voice Connect lines to be eligible to subscribe for Voice Connect app. Each Maxis Business Voice Connect line is allowed to subscribe to one (1) Voice Connect app.
  - In order to register, login and use the Voice Connect app, you must be a Maxis postpaid mobile subscriber. Failing which you will not be able to make outgoing calls or receive incoming calls using the Voice Connect app.
  - Please refer to Maxis Business Voice Connect and Voice Connect app respective Specific Terms and Conditions for details.

### J. Supplementary Service

**Domestic Toll-free** (pre-requisite - must have Maxis Voice Connect pilot number registered/installed as Domestic Toll-free service must be attached to these Maxis Main services)

<input type="checkbox"/> Localfone 1300 82: _____	Registered Maxis Telephone No.: _____	Package: <input type="checkbox"/> Standard Business Package
<input type="checkbox"/> Freefone 1800 82: _____	Registered Maxis Telephone No.: _____	Corporate Addendum attached: <input type="checkbox"/> Yes <input type="checkbox"/> Not Applicable

### International Toll-free

<input type="checkbox"/> ITFS: _____	Registered Maxis Telephone No.: _____	Package: <input type="checkbox"/> Standard Business Package
<input type="checkbox"/> UIFN: _____	Registered Maxis Telephone No.: _____	Corporate Addendum attached: <input type="checkbox"/> Yes <input type="checkbox"/> Not Applicable
<input type="checkbox"/> Country of Access: _____	Special Instructions: _____	

### K. Remarks

### L. Declaration

I/We hereby declare that I/we wish to subscribe to the service provided by Maxis Broadband Sdn Bhd (234053-D), and that the above information is true and valid. I/We agree to be bound by the Terms and Conditions as printed overleaf or any amendments made thereto. I/We hereby consent to the collection and processing of my/our Personal Information/Personal Data in accordance with the Maxis Privacy Statement as set out in MBSB's website at <http://www.maxis.com.my/pdpa> and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service. (In respect of corporate/business/non-individual customers); I/We further unconditionally and irrevocably undertake to obtain consent of our employees, representative(s) and/or signatories for the collection and processing of their Personal Information/Data in accordance with the Maxis Privacy Statement and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service.

\_\_\_\_\_  
 Authorised Signature

Name (Print In Full): \_\_\_\_\_

NRIC/Passport: \_\_\_\_\_

Designation: \_\_\_\_\_ Date (DD/MM/YY): \_\_\_\_\_

Company's Stamp

For company application only

### K. For Office Use Only

Order taken via:  Sales  Channel  Others

Sales Code: SM606.00001 Channel Code: \_\_\_\_\_

Date Received: \_\_\_\_\_ Time Received: \_\_\_\_\_

Processed By: \_\_\_\_\_ Deposit Received:  Amount \_\_\_\_\_

Channel Stamp

## Summary Terms and Conditions of Maxis Service(s) (“Summary”)

Your Agreement with Maxis comprises the General Terms and Conditions (“General Terms”), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy (“Agreement”). These are all located on our official website at [www.maxis.com.my/tnc/business](http://www.maxis.com.my/tnc/business) and [www.maxis.com.my/pdpa](http://www.maxis.com.my/pdpa). Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

### Your Personal Information

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at [www.maxis.com.my/pdpa](http://www.maxis.com.my/pdpa). Call us at 1800 82 1123 or 74922123 or e-mail us at [customercare@maxis.com.my](mailto:customercare@maxis.com.my) if you need a copy.

### Your Obligations When You Use The Service(s):

You must:

- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
- promptly pay Charges in full without deduction and protect Our Equipment;
- not disclose your Log-On Details to others;
- not use the Service(s):
  - (a) to send spam, unsolicited messages (including SMS’ and emails), and messages against public interest;
  - (b) for re-sale unless permitted by Maxis;
  - (c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
  - (d) for any activity which is likely to cause Network congestion.

### The Service(s) We Supply, Our Liability and What You Can Expect of Us:

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at [maxis.com.my/network](http://maxis.com.my/network). Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

### Change of Service Plan

Request for a change of Service plan is based on our approval and at your cost.

### Good and Services Tax (“GST”) Provisions

We will provide you with a tax invoice if GST is applicable.

### When We Can Suspend or Terminate Your Service(s):

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment , Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

### What We Can Do In Relation To The Service(s):

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis’ official website.

### Complaints

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.